



Emily Bauer

01:04 Welcome everyone to our parents and family information session, we're happy to be coming to you from Prescott, Arizona tonight and we have to answer your questions.

- 01:14 And help you with information about coming to campus this fall. My name is Emily Bauer and I am the Director of Student Engagement. I also oversee the orientation program.
- 01:24 Wanted to introduce a panel of our guests for tonight.
- 01:28 And that will give you a scope of who is available to answer questions and what will be addressing tonight you want to really help you prepare to move in and just to start classes. So with that, can I have our panelists introduce themselves.



Jason Langston

01:45 Oh, I'm Jason Langston, I'm the director of housing residents life.



Andrea Greer

01:49 Hi, I'm Andrea Greer, I'm the medical assistant and the office manager at

- 01:54 The Wellness Center here on campus.



Rhondie Voorhees

01:57 Hi everyone. This is Randy vorhees I'm as my privilege to serve as dean of students here I have just finished my first year it's been quite a heck of a

year, but we're really glad to be here and talking with you tonight so welcome and thanks for being here.



Emily Bauer

02:14Great. As you can tell, we have three guests, other than myself tonight to really focus on the start of the school year. For those of you who are new eagles, welcome.

- 02:27And for parents and families who have logged in. We know that you're great resource for your student and we're really thankful that you're trying to get the most information that you can please ask the questions that you have.
- 02:40In the Q AMP. A we will try to get to as many as we can, we might not be able to get through all of them, but we will be following up an email or phone calls for anyone with questions.
- 02:51And don't be afraid to reach out to us to check the orientation website which will have the most updated information as well as the Embry riddle covert 19 website.
- 03:00And also wanted you to know that in the next few days your students.
- 03:05Will be receiving an online orientation for themselves, but there will also be a link to a parent and family orientation that you'll have access to all year. And it has six workshops for parents.
- 03:17As well as a PowerPoint that our director of counseling put together to address.
- 03:22Transitioning in this time of a pandemic and some mental health issues that you might be wanting to work with your student on are just talking about, so please know that we're here to help you. We want to welcome you. We're excited to see your students.
- 03:36And we will be recording this session. So, those who couldn't attend will get the link and at this time I'd love to introduce Jason Langston from housing.



Jason Langston

03:46 All right, well, when you get to campus housing is going to be one of the first steps in the process. And so I drew the short straw and getting talk first

- 03:54 Thank you for those of you that submitted questions early hoping to address a bunch of them as we talk through what's going on.
- 04:00 First off, our goal and housing residence life is to be a home away from home. And so as you plan to campus.
- 04:06 My staff should greet you with a welcome home and that's our that's truly the purpose and vision behind what we do.
- 04:12 New Students will move in according to their degree program and last name those dates are between August 15 and 20th returning students can move in between August 21 and 23rd.
- 04:24 For both those populations, you'll go online and select a particular date and time for a time slot each time slot has about 50 people in it.
- 04:33 This will help ensure social distancing. It's in conjunction with our path moving forward plan for Embry riddle and follows the Health Department recommendations.
- 04:42 It's imperative that we follow these plans and so if you sign up for a time slot of, you know, 11 to two. That, that's when you show up.
- 04:49 So we can go ahead and make sure that we're not trying to have 100 people use an elevator at once that will spread everyone out
- 04:55 Will it will get you into your room and settled on in a safe manner.
- 04:59 That link was included to sign up for your check in date and time with our assignment letter. It's also on our website and see if you go to the main Housing website.
- 05:08 It's over. It's on the form side on the left. On the right side of the page in early August. We're going to mail a moving packet to all of the students that have housing contracts.
- 05:19 New students that will also include your Eagle card as long as you've completed the application and submitted a photo.
- 05:25 On that packet will have specific moving process details. It'll have a map. We're going to ask that you bring some some papers with you to kind of make that process. Smooth as you get to campus.

- 05:37check in and move it will be a drive through process, it'll start off with a wellness check for everyone with you on. So there's a questionnaire that will be included in the moving packet
- 05:47Will also take your temperature each student is only allowed three helpers for three hours to help them move in.
- 05:54So total of four people, it's imperative that we keep to this tool allows many people to get in and settled, and then the next group and then the next group.
- 06:03Room keys will be issued on in a drive in process and then you'll go to the halls to unload
- 06:08At the halls, we will have some tents setup and some staff there that we can go ahead and let you borrow a moving beyond to help that process move forward. We will sanitize those between users.
- 06:18But the goal is to go ahead and get you in and settled and then kind of move on. And so the next group can go ahead and do the same.
- 06:25For the fall, we will have double occupancy and all the residence halls and so that's two people per bedroom.
- 06:31The units will range between two, four and six people depending on if it's a one, two or three bedroom unit.
- 06:37Cleaning and sensitization is going to be important for us for the fall, I would argue it's important, all of the time, but in particular for fall
- 06:45We have increased cleaning and sanitation sanitation and high touch contact surface areas. And so that's going to be the entry to the building.
- 06:54door knobs laundry rooms, those sorts of areas in each individual room Embry riddle is going to provide a disinfectant on that students need to use on a regular basis.
- 07:04To go ahead and make sure that they're living spaces clean. They're going to be responsible for that cleaning disinfect it runs out on they're able to get refills of that in our office.
- 07:15There were a lot of questions about quarantine and isolation and what happens when a student gets ill.
- 07:20The Wellness Center will speak to this in a bit, but just big picture. We work collaboratively collaboratively with the Wellness Center and the local health department for best practices.
- 07:30Students that need to be in isolation. A quarantine will have meals delivered to them three three meals and two snacks a day and then the

Division of Student Affairs will assist in notifying any faculty and working with the student faculty for any learning accommodations

- 07:46 There are some things that we need you to do before you get here to make the moving process as smooth as possible.
- 07:52 We'd like you to complete your wellness form that's found online to complete your Eagle card application and remember to submit a photo. We need both of those.
- 08:01 To settle your bill there do 10 days before classes start August 14th or have a payment plan in place. The parking permit won't go live until August 15 so for most of you, you'll be able to get on campus and then take care of that.
- 08:15 If you are shipping any belongings on the mail room isn't really prepared to handle that until August 3 and so make sure that things don't come until after August 3
- 08:24 And the mail room does have limited hours for package pickup and so Saturday and Sundays. It's tended to
- 08:31 In the Monday through Friday 8am to 4pm and so on. If you're moving in on a Sunday in the afternoon and you shift your sheets. They may not be available to you because the mailroom closed it to you. And so factor that in.
- 08:44 Speaking of sheets. The residence hall do have extra long twin beds, you're able to find them at pretty much any retailer. We do recommend a linen program that we run through our website.
- 08:56 It's incredibly convenient if you order before July 31 and select the ship to school option, they will be delivered in in your room by August 15
- 09:07 And so you don't have to worry about having going to the mailroom to pick them up or having to bring them with you.
- 09:12 Order them through their they have some nice bundles and you can go ahead and do that. And then your mail room key once you get to campus, you'll be able to pick that up our staff will will work through that there'll be
- 09:24 Information on your desk when you move in for the time that you will go ahead and pick that up for that.
- 09:31 I also going to talk a little bit about food is. That's really important and how our students going to eat while on campus.
- 09:37 Our dining partners are really upping their game in terms of prevention and standardization so tables are disinfected after each use.

- 09:47 They have protective barriers on tables, you'll see some plexiglass they're using social distancing will be no self service service buffet style dining on the staff will be the only one touching utensils.
- 09:59 they've expanded their services for more getting go options. We're going to add two new food carts to campus one will feature barbecue and the other will be a Mexican menu.
- 10:11 We also going to add a meal. Yes, which will be a quick pickup location next to the dining hall in the same building. It'll have ready made
- 10:19 Sandwiches entree salads and snacks. It'll be open up a little bit later. You also are able to order through grub hub at wow rockets Delhi and South rockets Lillian salad and Amelia is
- 10:32 And so students. The idea of sitting down to the dining hall, it's probably going to be more of a getting go for that. We also have more outdoor seating at both Earhart's scholars and evil Cafe.
- 10:45 We've also mental implemented health and safety regulations in the residence halls mandatory face covers are required. While and public which is anytime that you're outside of your unit or room.
- 10:56 We don't, we're not allowing any guests of any sort, in your in your unit and so that very well could be your friend from do two doors down
- 11:05 We really wanted to limit that were viewing the, the students living in the in the in the unit as a family.
- 11:11 And so part of that is if you limit your exposure and interactions to just your family that's kind of the goal. And so no, no guests.
- 11:19 We are providing disinfected and hand sanitizers and all of the units we are closing or restricting access to some community areas. And so some community lounges
- 11:29 pool tables. Some of those sorts of things. We will keep the community kitchens open and so students will have access to that.
- 11:36 However, depending on the kitchen. Some of them are kind of small. It'll only be one personal at a time, maybe two or three for the larger ones.
- 11:44 We will provide disinfected in those areas and the expectation is that you clean up after yourself, we've added some physical distancing and traffic flow to the halls and so there's clearly an indoor and outdoor to help with that.

- 11:57A lot of these health and safety regulations that we've implemented in the in the residence halls. You're also going to see in the classrooms and across campus.
- 12:04And so, more and more services will be offered virtually. Amen. So students don't necessarily
- 12:08Need to go to an office to have an interaction with the faculty or staff member, they'll be able to do that through Microsoft Teams or zoom, something like that.
- 12:16Classrooms have been reconfigured to help ensure social distancing. And so you're going to see fewer seats in the classroom. They're six feet away from each other.
- 12:24lab space, depending on where it's at may have some plexiglass you'll also see a change in traffic flow for buildings. And so a clear way to enter
- 12:33And exit and then there's a bunch of hand sanitizer stations have been put throughout campus. There's also disinfectants in each classroom and lab and so students are able to wipe down there, they're saving space on before classes start
- 12:49At this point, time I'd like to pass it over to Andrew gear and the Wellness Center.



Andrea Greer

12:57Hi guys, I just want to welcome you all. This is my first webinar, so bear with me just a moment. So I can try to address some of the questions.

- 13:05I do want to let you know we are implementing some new things within the Wellness Center.
- 13:10We are making your documentation is readily available for you online so that you can send them to us. Prior to coming in for an appointment.
- 13:21We no longer will have a walk in situation available to you. Everybody will be required to actually call the Wellness Center and make an appointment.
- 13:31We're trying to reduce the amount of traffic we have within the Wellness Center.

- 13:37We also are doing some TV appointments for your students, again, that allows your students still be seen but not have to actually come into our office. So we are in the midst of doing that.
- 13:50I know there are some questions in regards to Kobe testing, we are setting up
- 13:56Right now with our summer program every student, staff and faculty will be tested for combet it is going to be random. So we can't exactly tell you when your student will be selected.
- 14:07But I can tell you at some point they will be results are varying right now anywhere between 24 to 72 hours, but we will reach out to your students and let them know what their results are and help them as best as they can.
- 14:22do also want to let every student know we will be sending out a policy so that way the parents can see exactly how the Wellness Center will be working
- 14:32And just to be able to provide a little bit more information for you. Currently we are working 7am to 5pm in the summer. Once this the ball situation starts, we will be seven to four, so you are able to make an appointment within all five days of the week.
- 14:51Let's see, we have two
- 14:56The two positions and myself is a medical assistant. We also have an RN So currently we are fully staffed to be able to take care of your child as best as we can.
- 15:07So we just wanted to let you know, as far as it kind of goes right now we are trying to accommodate your child. The best way we can
- 15:15However, due to the whole pandemic, we are having to take steps and to ensure your child safety. I know there's a lot of questions that are going to be coming at the end. So if there's anything I can help with
- 15:27And you don't get them answered, please make sure you give me a call.
- 15:31Also, if you have not submitted your medical report form administration's. It is critical for you to send that to us.
- 15:38Because if I don't have that I have to let Jason know and your student is not able to check into their dorm. So it's very, very critical.
- 15:46That I have all of the information that information is actually on your students Ernie account every link is available every form is available that they actually need to

- 15:56Send to me fax Email, snail mail. At this point, you still have a few weeks. So, just please make sure you guys get those into me again. They are critical.
- 16:08The only last thing I do want to address is the insurance. We also deal with insurance within the Wellness Center.
- 16:14If your student is going to have private insurance. I need for you to make sure that they actually waive the school insurance. Again, it's on their Ernie account.
- 16:24That is another critical step because that will take that off the tuition, you only have until September 4 to complete that waiver.
- 16:32If you have any problems with that. You can certainly call the office and we will be more than happy to help you.
- 16:38If your student is not up to date on immunizations. Please also either make arrangements prior to or have them call me so we can schedule a time for them to be up to date.
- 16:49This point that's really all I have to say, I'm going to go ahead and pass it over to the dean of students and I look forward to seeing all your students.



Rhondie Voorhees

17:01Okay.

- 17:09Emily, I think, I think you're next. Right. Yes. Okay, good.



Emily Bauer

17:14Hey, yes.

- 17:16Well hello everyone. Again, I'm Emily. I'm the director of student engagement and I get to work with the orientation program, which has tons of fun.
- 17:23And so right now we're preparing for things in smaller groups.
- 17:27So you will see, I would encourage everyone to go out to our orientation website. If you don't know it just Google era. You press get orientation.

- 17:35 That's where we put the most up to date information. And so what everything will look like is six days of moving
- 17:42 And they are by college and then also zero week so you can see the dates that either Army Air Force are to move in and then
- 17:49 Those particular organizations will reach out to you about that check in process because it will be separate.
- 17:56 And so what will happen is the College of aviation students will move in over the weekend. And that's by last name.
- 18:03 It's a large college large incoming class. So we've divided them into so they they can have the spacing that Jason mentioned
- 18:10 Then on Monday and Tuesday we have engineering moving in. Same thing divided in half. So you want to check your group and that will correspond with the link that housing sent you to sign up for a move in time.
- 18:24 And then on
- 18:28 Wednesday. Let's see, or Thursday, the College of Arts and Science
- 18:33 And CSI will move in and those groups are smaller, so they'll move in everyone will be moved in by Thursday. If you are having travel issues.
- 18:42 Things like that. Please let housing or myself know so that we can reassign you move in day or time or a small group.
- 18:50 Also. After you have finished your orientation, you will have a college meeting and we will be working to give you very specific individual information on
- 19:00 Where your small group will be and that will be your orientation day and then also where your college meeting will be and that will be a separate day they're also working
- 19:10 Sorry to have a puppy was not happy and the other. There will also be information for you in your dorm room you'll get some information when you pull up for moving and just reminder to everyone. I've been seen the questions that it is the Student Plus three people max for moving
- 19:30 Also, when you get the online orientation, there will be links for Andrews was that she mentioned for
- 19:39 How to get your parking permit all of those kinds of things. Um, let's see. So apparently family orientation will all be online.
- 19:46 And that will be a bunch of different events that you'll get emailed we're working with the college's to offer some things I'll be hosting a reception where you can meet other parents and families.

- 19:57And then you will have an online orientation as well. So please keep an eye out for that.
- 20:02Let's see if you were an off campus student please know that we will communicate with you how to check in and when your small group will be will have everything ready for you on your orientation day in your small group.
- 20:16Those are the main things we have going on now. So please pay attention to those really different days, check out the orientation website because that will have the most up to date information.
- 20:26parents and family, you are welcome to come out with your students. We get a lot of questions about timing of travel and that sort of thing.
- 20:33And really I still encourage you, if you want to come and and be in the press kit area and do something as a family, we might not be able to meet in a large group, but you're certainly welcome to go off campus with your students when they're not in meetings.
- 20:48And to enjoy the outdoors or get to know press kit and spend some time with your students and really have a discussion about what the right timing is for your family.
- 20:56As far as travel, we still want you to be able to have that experience and to get to know the area and so please know that that is up to you. But please ask if you have any specific questions about that. And with that, I will turn it over to our dean of students around me for his



Rhondie Voorhees

21:13Right, thank you, Emily. I just want to start by thanking all the panelists and thank you all for being here.

- 21:20It's just, I just sort of been reflecting on the last couple of months, and it has just been such an unexpected journey for us as it has been for you.
- 21:29I know. And we're so excited to have students and families back and engaged with us. And I just, I want to do everything I can to reassure that wow this is such a complex and evolving situation. And I know everybody knows that.

- 21:43 We have been working as hard as we can and we know that things will continue to evolve and change and
- 21:49 And we are, we're just meeting literally daily when we first started, there were several of us that were meeting on a
- 21:55 On a plan daily to monitor this situation, you know, that particular meeting has now gone to every other day.
- 22:03 But everyone that you see on this call is meeting planning strategizing
- 22:08 And so we look forward to continuing to take your questions and your calls. The other thing I was kind of reflecting on was just generally about the student experience and what to expect and
- 22:18 It's interesting, as we've talked to students. We've seen sort of the experience go from excitement and wanting to be in college. And for those of you who are coming in. Brand new.
- 22:26 We can't. We can't wait to have you here. But recognizing that it's going to be a different landscape and a different environment.
- 22:33 In particular, I get to work with our Student Government Association. I've been meeting with them every single week and
- 22:38 To see them kind of come to the realization that it's not going to be the same. And we have a pretty amazing campus where students are very social and engaged.
- 22:47 But it's going to be social and engaged. I think in very different ways.
- 22:51 And one of the things I think to we're very proud about is the unique nature of our campus our students, the culture of safety, the cultural responsibility.
- 23:02 That we're really going to work to expect. And that's certainly something that the Dean of Students Office with regards to students will be responsible for holding students accountable.
- 23:13 With all my colleagues here to the safety expectations.
- 23:17 And just to distill it because I'm not sure you know that has been addressed, you know, in a very crystal clear way right now it really kind of comes down to three things.
- 23:26 That we're going to be requiring of everybody students, faculty and staff and you think of it in terms of face coverings at all times. Anywhere on campus. Unless someone is in their office by themselves behind a closed door distancing

- 23:42And in terms of six feet and we've paid a lot of attention to spacing classroom spaces event spaces office spaces, all of those kinds of things to ensure that people maintain proper distancing
- 23:55And sanitizing and handwashing and encouraging that of everybody and then also encouraging those protocols with regard to our physical spaces.
- 24:05The other thing I just should really clarify is because the such an evolving situation.
- 24:10Andrea works for our wellness center our director of our wellness center is Sandy Palmer registered nurse.
- 24:16Sandy's role officially on behalf of the campus is to serve as the liaison to the lat the Yavapai County Health Department. So everything we're doing is in consultation with the health department, certainly the governor's office.
- 24:31We monitor any kind of executive order or decision that might come out and everybody knows, I think that all those things are subject to change. You know, sometimes daily
- 24:41And so I just, I hope we can convey that we're working as hard as we can with local partners here in the community. Certainly, watching the situation from a national perspective.
- 24:51And working with our colleagues in Daytona who have a very different circumstance in Florida, but we are all one university kind of moving and all of these issues together and
- 25:03And coordinating is very best we can all take a moment just to look at some of the questions that have accumulated
- 25:10One of the first ones I saw as probably a common one. And at this time, is there any fear of school closure due to covert 19
- 25:18And certainly what I would say to that is, of course, I think every college and the university or college or university in the country would say
- 25:25They're monitoring it closely right now. Our plan is to move forward, as my colleagues here have described
- 25:32Within person instruction here this fall, but like everyone. We're monitoring our local partners, our local county health department, our state situation.
- 25:44And if at some point that situation changes and we make the the best and most needed or most responsible decision will need to make

- 25:52But for right now all plans kind of moving forward for in person instruction in the fall, with all the safety measures. We've discussed
- 26:01In place. Let's see. Let me just keep scrolling, a little bit through these questions, Jason. I think earlier, there were quite a few questions about ROTC so maybe right after this. I can shoot this back to you.
- 26:15Let's see, I'm looking for more kind of general questions. Most of them are specific
- 26:21To some of the. Okay, so I think I'll kind of leave it at their turn back some of the more specific questions about housing orientation wellness.
- 26:31To my colleagues. And then, of course, we're going to get here.
- 26:35At a point where we do Q AMP. A before we do that, though, I just in case we don't say it before we wrap today. I just want to remind you all that this is just the first of many opportunities we hope to have to
- 26:45Communicate with you. It may not be specifically will have other colleagues involved in future webinars will have the college's involved to speak more to the academic side.
- 26:56Of the campus. And what's going to go on there. And I think as several of my colleagues already said if you have those specific questions we're going to be doing the best we can to address those today, or if not, feel free to call our offices.
- 27:09So I think Sarah, we should just probably go to the Q AMP. A and try to get to some of these detailed questions that have come in.



Jason Langston

27:19I'll talk a little bit about early arrivals and in particular ROTC and zero week. And so if you are

- 27:28To ensure the social distancing and making sure that we're able to handle that effectively.
- 27:32Early rivals are really only going to be for those that are supported by campus departments. And so if you're an athlete. That would be an early arrival

- 27:40We're not able to really accommodate the convenience or the arrivals. And so we really do need your try to stick to that 15th through the 23rd timeframe for movements ROTC
- 27:52They will go ahead and communicate that process to you the move in and check in process is process is part of their overall schedule.
- 28:01And so they will let you know when you need to come in, where you need to go, all those sorts of things armies moving processes on Sunday, August 16
- 28:10And air forces on Monday, August 17 and I know the countries for both those groups are working through those final details, but they we had all the keys over to them.
- 28:20And that's part of their overall check in process or some other things you need to do as part of zero week housing as a portion of that. And so they're responsible and they'll be communicating that to you.



Rhondie Voorhees

28:32Right, I'll kind of all kind of jump back here. It looks like there's several questions about kind of observing Arizona's cases being on the rise. And certainly, and those are things that we are watching all the time.

- 28:44One person asked about, you know, is there a plan for rapid transition back to online. What I want to say to you is we've been planning for all possible contingencies.
- 28:53I feel like we're doing for jobs right now with all the various different scenarios, right, that might be occurring. So certainly, all of those possibilities are on our minds.
- 29:03And and we and people have people have been preparing for contingencies right now. Our number one plan is to move forward with online learning, but we understand there might be different possibilities.
- 29:15And we want to be as nimble and swift as we can. A lot of people I think are asking about off campus behavior of students. I think I saw a question about
- 29:24You know, kind of students coming back and forth from Phoenix and and those kinds of things.

- 29:31 This situation has definitely evolved, I think, as everybody knows, over time, for a while there.
- 29:37 Based on guidance of CDC and our local health department we did identify for example hotspots that if people were coming from those hotspots, they may need to quarantine.
- 29:46 That evolved as the situation changed. Right now there are no kind of hotspots like that. But that's why we want to implement
- 29:55 The utmost in health and wellness and safety precautions that do the most to protect individuals and students.
- 30:04 As for going off campus. I mean, our, our students are college students and they're, they're going to be going off campus.
- 30:11 We're going to be doing everything we can. And for those of you who are students on here listening to this and for parents and families, having these conversations
- 30:18 For me, it really is kind of a conversation about personal responsibility and civic responsibility and people being
- 30:25 Good citizens of the world. And so while we may not technically have enforcement. If a student, where's the face covering downtown
- 30:34 I'm going to be the first to tie. I certainly hope that happens because we want our, our students here at Embry riddle to be really good ambassadors of our campus community.
- 30:43 And to conduct themselves in ways not only on our campus, which we can, little bit more strongly enforce
- 30:49 But anywhere they go in the press kit community with regard to concern about safety, you know, for others, they might encounter clearly if we become aware of people act in ways that are irresponsible, you know, and
- 31:03 And and and sort of negligently putting people at risk. We're going to intervene and we're going to be
- 31:10 Having those kinds of conversations with students. We actually updated and revised our standards of conduct, it always was there for us to pursue that kind of behavior, but
- 31:21 We have very clear expectations now about safety. We're going to be expecting the students comply. And if they don't, especially on campus. There again, there could be consequences, and we're going to be very firm about that. Those are messages that we we have sent out very, very clearly.

- 31:38Let's see, Jason. It looks like you were kind of scrolling through there. Did you have some other housing questions pop up.
- 31:47No.



Rhondie Voorhees

31:50Okay, let's see.

- 31:53Keep going.
- 31:55Let's see here.
- 32:01What about Jason this question have students pick up belongings that were placed in the storage last year.



Jason Langston

32:07So we're waiting until August is you have until the end of this month to sign up for a check in slot in time.

- 32:14And so in August, anyone that has storage with us will receive an email to their Embry riddle account.
- 32:19And then you can go ahead and sign up for a time slot to pick your belongings up the same day that you move in. And so we need to wait for August to happen because
- 32:28You have until August wanted to sign up for a time slot and you'll be able to pick your belongings up at that point in time.



Rhondie Voorhees

32:41Let's see. Yes there we've got a couple questions about things like is there separate housing if students get sick.

- 32:49And so forth. And I know Jason address that a little bit earlier with kind of isolation and quarantine procedures.

- 32:56 In fact, as we speak, we're in the process of kind of updating they're turning out to be quite lengthy and quite involved.
- 33:02 Yeah, but the bottom line here and again we're doing all of this in consultation with our local health departments.
- 33:08 Is that we are expecting that students self report that would include faculty and staff as well that anyone in our campus community who develop symptoms that might be consistent with
- 33:22 That they report those to us. So, the director of the wellness center can evaluate that and then advise accordingly.
- 33:31 With regard to the most proper treatment and care for that particular individual, we in the summer. Right now all of our students are in single rooms. So that is kind of easily managed
- 33:44 Right now in the summer in the fall, we do have procedures in place for specific rooms designated for isolation and quarantine if students should become sick.
- 33:56 And as Jason I think mentioned earlier, there's lots of other procedures associated that with that because we want to support our students as best we can. What would be providing food.
- 34:05 To those students through a partnership with Sodexo as Jason I think mentioned my office would be reaching out to faculty our faculty are all prepped, to be able to
- 34:17 To accommodate students as best they can to keep up with the coursework, if they are able, I know a couple questions like that.
- 34:26 And I, my experience with our faculty is that they're just so accommodating that has that is that's usually been something that's very easy for us and for the students to navigate
- 34:39 But again, all of this in, in partnership with a wellness center, who is consulting with our local health department.
- 34:45 Who will help us at every step, make the very best decisions they can you know for the safety of our individual students as well as the campus community and others at large. So let's see, um,
- 34:59 Let me kind of keep going here. The rest of you, are you seeing some things that are related to your areas.



Andrea Greer

35:10Yeah, Randy. I've actually answered quite a few just kind of been a private message off of some of these that I've seen come in.

- 35:17Okay, to kind of scroll through them. I see a lot of, you know, there was some insurance questions that I was able to answer, of course,
- 35:25The coven questions are definitely questions that I feel like we're going to have a lot of and we are just kind of doing the best we can, again, working with Jason for isolation.
- 35:35For quarantine for notifying your sweet mate for helping you with your classroom so that way you're not penalized from your professors
- 35:45So working on that. So I've been trying to answer. Just a few of those.
- 35:49That are coming in, that I know I can do.



Rhondie Voorhees

35:52Okay, here's another question. I'll go ahead and answer live it's with reduce class sizes. How much smaller. Will they be assume there will be more same classes available.

- 36:04What goes on same professor, etc. In general, let me just sort of address the situation with classes.
- 36:10I mean, the number one concern is the space available for us to gather in and that would apply to not only classroom spaces, but say events.
- 36:19And and other spaces that people might need to use. So our facilities staff, which we have to give all props to them. They have been working so hard now for several months are analyzing every space on campus.
- 36:32To accommodate the appropriate physical distancing and in classrooms. For example, then they've blocked off.
- 36:40And identified exactly in each classroom space where six feet is and where students can sit and where they can't right so that we're physically ensuring that students are in spaces where they're not six feet.
- 36:53Next to their colleagues and professors, if you're curious to just based on I think I saw a couple questions about this as well, based on

- 37:02The classroom experience, what's going on there is faculty have all been versed in this. We're getting a dry run, certainly with the summer classes this summer, which is very helpful for us.
- 37:12really paying attention to all of these measures, even as students enter the classroom. So, for example,
- 37:17The faculty will go into the classroom first students are instructed to line up outside proper social distancing
- 37:25The students will come in the room properly social distance, everybody will be given hand sanitizer and wipes.
- 37:31People will be expected to wipe down their immediate seating area and everything around them. Every one of course is required to wear face coverings throughout
- 37:41And again, the seats are physically distanced so that people will be expected to maintain that. So that's just kind of an example of how we're approaching an environment like the classroom, again, that will extend to other other events faces as well.
- 37:57Let's see anyone else feel free to jump in. I'm just continuing to scroll here on questions, Emily, did you have something



Emily Bauer

38:05When it's like you know that there will be some social events. Obviously, we can all be in the same indoor area and we will be having events every night at 8pm

- 38:15Virtually so that's anything from a virtual escape room to a bingo dance party to comedian of something every night that's going on for students.
- 38:25And then our large group, team building event will take place on a platform where students can actually meet each other and that will be happening on the Thursday night after everyone moves that
- 38:39I can also add that the small groups that are happening.
- 38:42The orientation day will be divided into small groups of about 10 students with an orientation leader and our own classroom.
- 38:49And they will spend the day in that classroom, getting to know the other students in their major asking questions we will be streaming some

national speakers into those classes as well. And hopefully they'll really get to know some other students that are incoming

- 39:04 With our major maybe outside of their dorm room. And so, that information will be coming to the students. Specifically, we're also hoping to you listed on Ernie so you can log in and see that at any time.
- 39:16 But if you have any questions will be on site that day and we'll have an orientation officer, you can come ask us anything you want to. And we'll get you set



Rhondie Voorhees

39:45 I'm getting a message about unmute I'm so sorry about it was flashing like this unmute unmute

- 39:52 Wanted to address about isolation and quarantine a few more questions on that. And just to clarify again how we're looking at that in in concert with the health department quarantine.
- 40:02 Is kind of defined as somebody who might have a suspected exposure. Right. And we're still in the process of investigating that understanding that
- 40:11 I'm going through a testing procedure, that kind of thing. Again, all in consultation with wellness isolation is more for cases people who either we suspect are ill or who have tested as positive and as I said earlier, we do have designated spaces.
- 40:27 For those who will be going into isolation in a different building from where the other students are living in terms of the other circumstances about quarantine and, like, for example, or the roommates going to be expected to quarantine. One of the things I
- 40:44 Just want to clarify is that
- 40:47 Every case is different, right, because we want to be very careful to evaluate the circumstances of everyone. So what will happen is that if we find out that someone perhaps as we're
- 40:58 Suspecting an exposure or they may have come in contact with somebody who has tested positive or something along those lines.
- 41:06 They're going to be called by the staff at the Wellness Center in the Wellness Center will have those kinds of detailed conversations with them.

- 41:12 And again, it might vary. I mean, if they've had direct contact with people if they haven't. Did they travel, did they not. Where did they go where they didn't so
- 41:20 And again, those are the kinds of questions to that the health department would ask us in order to manage these cases effectively and so will be making decisions. Accordingly, but always with the best interest of safety in mind not only you know for for all the students involved.
- 41:38 So I just want to kind of emphasize that will be very thorough there, but things may change depending on the unique circumstances of the particular situation.
- 41:49 Let's see, we have a question here about can students volunteer for testing particularly upon arrival or prior to leaving to the semester, Android, you want to take that one.



Andrea Greer

42:02 You're if you are wanting to go ahead and volunteer, by all means please get in touch with me at this point we're implementing a new testing system. So the best way

- 42:13 To have me get you on the list. Prior to random selection would be just to send me a quick email kind of let me know.
- 42:21 That you're interested and I will then at that point, let you know what day and time that we are doing them right now we are looking at Thursdays.
- 42:30 To be able to accommodate students if anybody does not know at this time. Once you are tested, you are actually asked to leave the campus and or go back to your dorm until the results have come in.
- 42:43 That's again why we're trying to do these on the Thursday evening so you're not missing much class.
- 42:49 And then we can help you prepare your, your teachers to let them know you have been selected for covert testing, you will not be able to attend the class.
- 42:57 So that, that's probably the best answer is just to shoot me a quick email. I've also seen quite a few questions on here from returning students

- 43:07 Any returning students do not need to submit any other documentation to me at this time unless you need to make an appointment.
- 43:15 At that time, the front office coordinator will go ahead and let you know where on your Ernie. You can find the packet that you need to submit to me prior. So if you're returning students. There's nothing I needed this time you're pretty good to go.



Rhondie Voorhees

43:28 Great, Andrew. Here's another question you may have addressed this, but I know we get this so often, if you waive the school insurance can your student use the Wellness Center for an urgent care situation, how would you respond



Andrea Greer

43:39 Absolutely. So as long as your child carries insurance which is required of the university. We will see your child, no matter what.

- 43:47 We do not actually at this time even require a copay so as long as your student has their insurance card on them, we will build the insurance.
- 43:55 However, the way the Wellness Center set up, we do not do any balance billing. So you're not going to get an additional bill from the Wellness Center for your child's visit
- 44:03 So you can just kind of rest assured that if your child is sick if they need medical attention. They are more than welcome to give us a call, but something that we cannot help them with at that particular moment.
- 44:14 Given the severity of whatever it is they're calling. We will help them to get them to the right resources at that given time. Also, I've seen a few on here as far as
- 44:25 Insurance people don't have a card. If your child can just come with a picture of the front and the back that will also suffice. We do ask that they

have some kind of proof that they have insurance through whatever carrier, they're currently using.

- 44:41 I also saw a few in regards to after hours. Currently, again, we are Monday through Friday seven to four operation if your child becomes ill after hours, we have two urgent cares within close proximity of each other.
- 44:55 We also do have an ER that can is about five miles away, so it's not too far.
- 45:02 That is available for your students at any given time. I also just saw a another one in there regards to Kaiser, California.
- 45:11 You have Kaiser California from Southern California. That is not unfortunately in a comparable insurance and we would ask that you take the school insurance.
- 45:22 If you guys have any questions in regards to insurance. We have an insurance coordinator who is on site with us. She works with her. Her name's Brian. You're more than welcome to call the Wellness Center, and we can help you out as far as answering insurance questions as well.



Rhondie Voorhees

45:37 So we're getting prompted the apparently there are a lot of questions about the gym.

- 45:42 So we'll go ahead and dress that right now. I mean, our gym our fitness center is not currently open and we were there for a little while, we
- 45:51 Really were thoughtful about opening it in a very safe way. And it was working there for a few weeks.
- 45:57 The week before last policies, I have not remember the exact timeline.
- 46:02 But our governor here in the state of Arizona did come out with an executive order closing gyms anybody helped me that was I think a couple weeks out to three weeks ago.
- 46:11 And so we of course are going to adhere to that guidance from the state of Arizona. So currently, all gyms and all fitness centers and it was with things like water parks.

- 46:24 Like that are closed. So when they do reopen our athletic department has been really meticulous and really good about monitoring that they have all the health, safety protocols.
- 46:34 In place for the fitness center, including distancing everyone's
- 46:39 Required to wear face covering sanitizing the equipment before and after students use it kind of all of those measures so
- 46:47 The good news for there is, it was working for us very well when we opened. We got to do a dry run earlier this summer, we are currently closed and right now we're waiting for how the governor might
- 46:59 Change that with any future executive order that could comment anytime. Let's see. Let me keep
- 47:07 Emily, what did. There's a question here about can parents visit with their students after orientation.



Emily Bauer

47:13 Yeah, so, and Jason can hop on here to you with housing specific information. What we're encouraging because there'll be people on campus, but we want to space is

- 47:24 **Really to hang out outside of the residence hall room. So if you've already moved in and you go to Target whatever you buy your stuff you come back.**
- 47:31 And they'll be a way to drop it off. But a lot of the hanging out will be probably in different places that aren't the students room and that's for the other students, maybe an end as well.
- 47:41 So, there won't be. We know there might be like transportation vehicle things. So if your student doesn't have a car you've rented a car and you're coming back on campus.
- 47:51 We know that that will happen, but you may just need to stay in your car and pick your student up and then go and hang out and see the area and have fun together and that certainly allowed. Did that answer your question or on me.



Rhondie Voorhees

48:06 Well, let's see. Another question. I don't think we're quite addressed yet and Emily You hang on for this one to our clubs going to be cancelled or regulated with social distancing guidelines.



Emily Bauer

48:16 Yes. So, right now there are capacities and each room that are lowered. And so we're going to encourage mediums to happen virtually most of our clubs.

- 48:26 are large and will probably be meeting virtually and doing some things will be having virtual officer orientation.
- 48:34 And still events that they might be virtual and that sort of thing.
- 48:38 And so we're going to be working really closely with club leaders to still offer a lot of things are just going to be in a different format for now.
- 48:45 We are also going to have a software for student organization fair that will allow all of the clubs to have their own table and for students to be able to meet and talk individually with the folks who
- 48:58 Are officers and that clubs to we think that's going to be a great time.
- 49:01 And, you know, the thing to remember is, even if this month, you can't get together and I advice. Why club and you can't cook your spammers to be in hang out like you used to
- 49:10 Hopefully there will be a time where we will be able to do that. And our clubs are really strong and our students are really
- 49:15 Great and have great community and we know that will continue. So we know it's going to look different for a little while. But, you know, we do have a great student life on campus and we want you to know that we want you to know that that would come back.



Rhondie Voorhees

49:30Let's see. Here's another one. I started to address it, but I wasn't probably as clear as it could have been, what is the procedure for holding accountable students that don't follow the facemask rule.

- 49:39Our Professors going to force, etc. I mean, in general, again, we're working really hard to create a culture of safety and a culture of responsibility among our students.
- 49:48And everyone in the campus community is going to be expected to remind people
- 49:53We can tell you so far I've been so pleased we don't have, you know, as many students on campus and visitors and guests and family right now but
- 50:00People really are walking around with their mask is it where I have a window where I can kind of see
- 50:05People walking by and they don't know. I'm here. And so I get to see what's going on. And they're really wearing their face coverings.
- 50:12So we're hopeful that that culture will continue but clearly a first step, obviously would be that anyone professor, hopefully, a classmate anyone else would ask the person to put on their mascot for some reason they don't have it on
- 50:24If they don't, it definitely becomes an issue under our standards of Student Conduct and so as dean of students I supervise that process for students in particular, all of our students.
- 50:38By virtue of the fact that their students here on campus are required to adhere to all of those standards and if they don't
- 50:46They could be subject to disciplinary procedures under our student conduct code which you know if carried through and if the student is found and responsible for violating could result.
- 50:56From anything from warning to a worst case scenario would be suspension or expulsion from the institution. So, you know, I have been really pretty clear and as many different forums as we can.
- 51:08About helping students understand that we really are serious about this, we view it as not only a matter of get individual health but personal responsibility to the greater community.
- 51:21And so that is how we're going to be holding students accountable for faculty and staff and certainly a process through the University and HR, although that wasn't part of the question.

- 51:31 But everyone from the campus community will be expected to adhere to the various different safety standards that are that are applied.
- 51:40 Let's see. She's that there's a pre question about how summer is going with students on campus.
- 51:46 Yeah, I kind of, I think, answer that already, and anyone else can jump in from their own perspective but
- 51:52 What we're finding is really so far so good. And again this summer be where we had students coming in in person and faculty coming in to teach these classes.
- 52:02 We were just viewing it as a really good opportunity for us to test run some of these procedures with smaller density
- 52:09 And help us kind of understand how things are playing out and what we need to continue to think about and evolve. But so far, so good. I would
- 52:16 My been in several means I know we're faculty have reported out that they feel like things are going very well in class.
- 52:22 Students are adhering to the expectations. I mean, I can just tell you straight up. I've had zero problems referred to me and my office.
- 52:30 As Dean of Students in terms of any kind of safety is just really acclimating people to the expectations and the standards. So we've been very, very pleased by that Jason, do you want to talk a little bit about the residence halls and how things are going there.



Jason Langston

52:47 Yes. And so right now we have about 100 hundred and 20 students in the residence halls.

- 52:53 A bunch of them are flight students and they're getting great flight time. All right now. And so it's a plug for the flight department if your flight student
- 53:00 Summers and breaks are great time the residence halls don't close at all in winter. So in December. We're open and we're not closing after Thanksgiving. We're also open year round during the summer.
- 53:10 And so I'd encourage you to stick around and get some flight hours and but students are out and about.

- 53:16It's you see students that are taking it seriously, they are wearing face masks on their washing their hands. We're providing sanitizer, and we're getting students
- 53:25That when that empties they're coming to our office and getting more in a you know that first round that bottles kind of empty. And so we're seeing that right now.
- 53:34And then I think one of the biggest trends is I think students are looking to connect in different ways.
- 53:40And so we are seeing more students connecting virtually I think they're having more, you know, zoom meetings and and
- 53:47Really embracing that, to be honest with you. That's kind of what this generation does to begin with, and maybe seem odd for some of us that they have friends that they've never met in person.
- 53:59But that's a reality for a lot of our students. And so I think there's they're they're being physically distant but not necessarily socially distant and they're just connecting in different ways.



Andrea Greer

54:16You know, I have a couple people on here asking if a student is suddenly ill do we contact parents

- 54:22Yeah, the answer is no. At this time, and once we have new students returning students all students. We will have so many that I don't have time to contact everybody
- 54:33So we do encourage the students to reach out to their parents to let them know that they're ill.
- 54:39But also to have the parents. Remember we are doing the best that we can to take care of your student to know they're in good care to know that they're being fed, they're being looked after.
- 54:50But I do not contact them, we actually will contact your student if they are positive and keep reaching out to them on a daily basis and let them know we are here, if they have any questions.
- 55:03So I hope that addresses that. And then there's another one in regards to under age and testing.

- 55:09 If your child is coming to the university. They actually have to sign a form with you and them stating that you are giving them permission to go ahead and be seen. So that under age form basically gives us the ability to treat your student
- 55:24 Not only in the Wellness Center, but also do the covert testing. So if you haven't received that document, please let me know and I'll be more than happy to send an email without attachment. So you can send it back for your student



Rhondie Voorhees

55:36 Great and enjoy one more quickly. I know it's very specific, but I see it more than once. Can you tell us again where the students get the health form.



Andrea Greer

55:44 So the students right now on the health form. Okay, so if they are on there any page there is

- 55:49 There is on the under health and wellness tried to be as specific as I can. Under health and wellness. It's called New patient packet
- 55:57 In that packet is all the forms that are needed for the Wellness Center.
- 56:01 There's also a very specific one right on top that says medical report form that is your number one priority right there on your Ernie page.
- 56:10 If for some reason you cannot find it, please let me know. We also sent out about 1000 welcome packets to all the students in May.
- 56:18 And then in May we included a medical report form. So if you didn't receive it and you can't find it, let me know and I'll be more than happy to send it to you right



Rhondie Voorhees

56:28Okay well we're going to start to wrap up here. I just want to ask if any of the panelists have any final thoughts to share

- 56:38No, we're all aware, everybody's good, so we know there are lots and lots of questions here. We, we know that we've tried our best to kind of look at the major themes and
- 56:47Address those live here. We're going to do the very best we can to get back with you with answers to the things we weren't able to get to today.
- 56:55And again, we want to remind you, this is the first of many will be writing more opportunities.
- 57:00For the university to communicate and more than anything. We just want to say thank you to you if you are returning student. We look forward to welcoming you back. It's going to look different but we really look forward
- 57:12To you being back. And if you're brand new to us. We can't wait to welcome you into your college experience.
- 57:18And we're just, we're so glad you're coming. I like I think I said in the very beginning. I'm just wrapping my
- 57:23First year here at Embry riddle. This is a really special place. And I'm so thankful to the team that's on with me today, but just know that for every one person you're seeing here today.
- 57:34There's 1015 or 20 others that have been working all summer to really prepare our campus and welcome back our students. So thank you so much for being here. And I think that's all. So thank you all very much. Have a good evening. We look forward to talking with you in the future. Thanks.